



INTERCOM

Elevating an Tech employer brand through content,
recruitment marketing and landing page design

Why is *product management* different at Intercom?

"You're going to join somewhere and work with some of the greatest minds in tech."

Patrick Andrews
Senior Group Product Manager, Intercom



The *engineering philosophy* at Intercom

"Career growth at Intercom? I love it!"

Kelly Rorick
Sales Manager, Intercom



What do *product designers* love about Intercom?

"The growth and development opportunities were probably the number one reason I joined Intercom."

Murtaza Abidi
Senior Product Designer, Intercom



The *engineering philosophy* at Intercom

"It'd be weird if I said the interview was pleasant and great—but actually it kinda was!"

Tatiana Sivo
Product Designer, Intercom



How do you make internet business more personal?

You start with the right people.

Here at Intercom we have a very simple ambition. We want to make internet business more personal for our customers, for their customers. But simple isn't easy, it takes a team of creative, collaborative and inspired people to pull it off—maybe people like you?

[Go to open roles →](#)



Where do the wonderful people who work at intercom come from?

All sorts of places and all sorts of careers. We don't look to recruit from one type of background over another - we just look to recruit the right people.



Start-Ups

"I was in a tech start-up in Singapore, but wanted to move into enterprise technology. We used Intercom there and it caught my eye—I followed the blogs, then followed on to the company!"

Suresh Subramaniam



Big Tech

"I was with LinkedIn, had been for a long while and was happy there. When Intercom reached out it felt like the chance to get back some of that buzz of a smaller company"

Kelly Rorick



Little Tech

"I was working at a small fintech company but got frustrated with my ability to grow and develop within the company within a couple of years. I wanted to work at a company where they took that seriously"

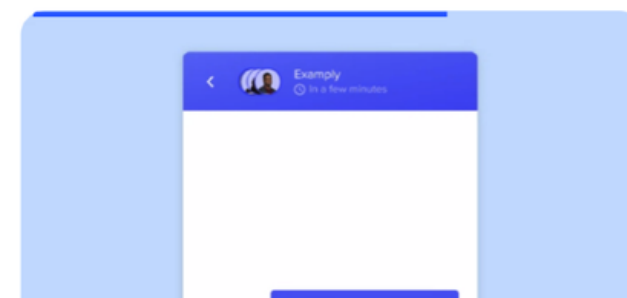
Murtaza Abidi

What we do

You've probably got a clear idea already, but just to refresh your memory - we make the internet more personal. We do that by offering our customers products that help them connect with their customers in a way that not only feels human, but impacts their business—or as we like to put it:

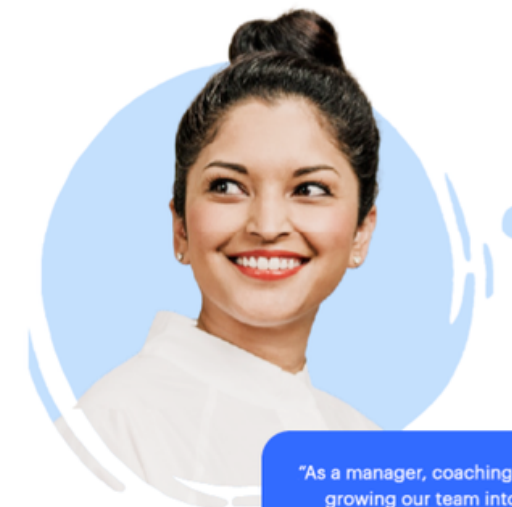
This is Intercom:

Sure, it does **live chat**. But there's also **bots**, **apps**, **product tours**, and **more**—like email,



How we support you

We're big on teams and we're bigger still on feedback—so you'll get a chance to understand how you're getting on—from both your peers and managers. And we know that everybody wants to grow, so we'll always support you when it comes to any further education or training that you think might make you even better.



"As a manager, coaching, developing and growing our team into the future of Intercom is exactly what I want to be doing day-to-day."

Kelly Rorick

Some of the soft stuff

Yes we provide meals and a bountiful supply of soft drinks - the way you might for anyone you care about. On top of that you have unlimited personal time off. Just let that sink in for a moment.

There's health insurance, dental insurance, paid maternity and paternity leave. They're all the things we think everybody should enjoy, so we offer them—to everybody.

"The perks are very thoughtfully designed—even the food programme means that we all get to sit down together, meet people you might not work with every day."

Suresh Subramaniam

